

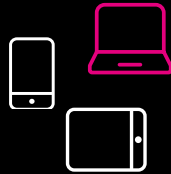
Your virtual technical assistance tool

Covestro Interactive

1 Contact your local Covestro administrator or request access via solutions@covestro.com.



2 Get your direct link to the Covestro Interactive assistance tool.



3 Open the link via your computer or mobile device, e.g. smartphone or tablet.

4 Give permission to XpertEye. This software enables real-time streaming and image-sharing.



5 Accept the invitation link to your personal remote assistance session, which begins a live audio/video conference.



6 Discuss your issues with our experts. Please feel free to take pictures of the areas in question and draw on them for further clarification.



7 Decide whether you would like to store the session as a download for future assistance – it is data-secure as no information is stored on a server (only stored locally on your involved device).

8 Done! Turn your issues into quick and convenient solutions.



Access Covestro Interactive via any of the following devices:



The manner in which you use our products, technical assistance and information (whether verbal, written or by way of production evaluations), including any suggested formulations and recommendations, are beyond our control. Therefore, it is imperative that you test our products to determine suitability for your processing and intended uses. Your analysis must at least include testing to determine suitability from a technical, health, safety, and environmental and regulatory standpoint. Such testing has not necessarily been done by Covestro, and Covestro has not obtained any approvals or licenses for a particular use or application of the product, unless explicitly stated otherwise. [EMEA only: If the intended use of the product is for the manufacture of a pharmaceutical / medicinal product, medical device¹ or of pre-cursor products for medical devices or for other specifically regulated applications which leads or may lead to a regulatory obligation of Covestro, Covestro must explicitly agree to such application before the sale.]

¹ Please see the "Guidance on Use of Covestro Products in a Medical Application" document. Any samples provided by Covestro are for testing purposes only and not for commercial use. Unless we otherwise agree in writing, all products are sold strictly pursuant to the terms of our standard conditions of sale which are available upon request. All information, including technical assistance is given without warranty or guarantee and is subject to change without notice. It is expressly understood and agreed by you that you assume and hereby expressly release and indemnify us and hold us harmless from all liability, in tort, contract or otherwise, incurred in connection with the use of our products, technical assistance, and information. Any statement or recommendation not contained herein is unauthorized and shall not bind us. Nothing herein shall be construed as a recommendation to use any product in conflict with any claim of any patent relative to any material or its use. No license is implied or in fact granted under the claims of any patent.

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